



Servercow – Price List from 01.05.2024



Category	Product	Excl. VAT	Incl. VAT
Domain	.de Domain (yearly)	7,56 €	9,00 €
	.com Domain (yearly)	15,97 €	19,00 €
	.net Domain (yearly)	15,97 €	19,00 €
	.org Domain (yearly)	15,97 €	19,00 €
	.info Domain (yearly)	15,97 €	19,00 €
	.eu Domain (yearly)	15,97 €	19,00 €
	.email Domain (yearly)	25,21 €	30,00 €
	Other TLDs	(Upon request)	
Webhosting	Webhosting 15 GB (monthly)	6,64 €	7,90 €
	Webhosting 30 GB (monthly)	10,00 €	11,90 €
Managed mailcow	Managed mailcow 3M 100 GB (monthly)	46,13 €	54,90 €
	Managed mailcow 6M 100 GB (monthly)	44,76 €	53,26 €
	Managed mailcow 12M 100 GB (monthly)	43,83 €	52,16 €
	Managed mailcow + 50 GB (mth.)	10,92 €	13,00 €
	Managed mailcow + 100 GB (mth.)	21,43 €	25,50 €
	Managed mailcow + 150 GB (mth.)	31,51 €	37,50 €
	Managed mailcow + 200 GB (mth.)	41,18 €	49,00 €
	Managed mailcow + 250 GB (mth.)	50,42 €	60,00 €
	Managed mailcow + 300 GB (mth.)	59,24 €	70,50 €
	Managed mailcow + 350 GB (mth.)	67,65 €	80,50 €
	Managed mailcow + 400 GB (mth.)	75,63 €	90,00 €
	Managed mailcow + 1 vCPU (mth.)	7,98 € 6,72 €	9,50 € 8,00 €
	Managed mailcow + 1 GB RAM (mth.)	7,98 € 6,72 €	9,50 € 8,00 €
	Managed mailcow > 500GB	(Upon request)	

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Hosted mailcow	Hosted mailcow 20 GB (mth.)	7,48 €	8,90 €
	Hosted mailcow 20 GB (annu.)	83,95 €	99,90 €
	Hosted mailcow + 1 GB (mth.) (max. 30x = 50 GB)	0,50 €	0,59 €
Archiving via Mailpiler	Shared Piler Hosted mailcow (pro Domain) (mth.)	8,32€	9,90€
	Shared Piler Managed mailcow (pro Domain) (mth.)	13,36€	15,90€
	Setup Dedicated Piler	125,00 € one time	148,75€ one time
	Dedicated Piler Import of existing E-Mails	At cost 120,00 € /h	At cost 142,80 €/h
	Dedicated Piler (Hosted in Willich, Germany)	40,00 € (mth.)	47,60 € (mth.)
	Dedicated Piler (Hosted in Willich, Germany) IPv6 only	30,00 € (mth.)	35,70 € (mth.)
	Piler Export pro Domain	At cost 120,00 € /h	At cost 142,80 € /h



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Services	Domain transfer .de .at (one time)	200,00 €	238,00 €
	Support mailcow (at cost)	120,00 € /h	142,80 €/h
	Support mailcow Migration	155,00 € /h	184,45€ /h
	Reactivation of suspended services (after customer debt)		
	mailcow Restore per Mailbox (Managed & Hosted)	50,00 €	59,50 €
	Hosted mailcow Domain Restore (complete)	210,00 €	249,99 €
	mailcow Restore Contacts + Calendars per Mailbox (Managed & Hosted)	100,84 €	120,00 €
	Restore of a domain/DNS zone	168,07 €	200,00 €
Webhosting restore last data backup (per package)	252,10 €	300,00 €	

Texts marked in yellow = changed/new prices/offers

Text highlighted in red = cancelled services (only for existing customers, no new bookings possible)

Note on the support packages:

Support enquiries should only be submitted via the ticket system and not via e-mail.

Excluded: individual programming & client support

Category	Product	Excl. VAT	Incl. VAT
Support Packages*	Ticket Support 3M (Package 1) <ul style="list-style-type: none"> 3 Tickets/Quarter NO Remote Support NO Telefon Support Max. 1 Day Response time (BH*) 	38,57 € (mth.)	45,90 € (mth.)
	Telefon Support 3M (Package 2) <ul style="list-style-type: none"> 3 Tickets/Quarter 30 Min Telefon Support/Quarter (BH) NO Remote Support Max. 6 Hours Response time (BH) 	88,99€ (mth.)	105,90 € (mth.)
	Remote Support 3M (Package 3) <ul style="list-style-type: none"> 5 Tickets/Quarter 30 Min Support via Tel/SSH/TV* (BH) Max. 4 Hours Response time (BH) 	139,41€ (mth.)	165,90€ (mth.)
	Incident Support (once) (Package 4) <ul style="list-style-type: none"> Tickets for contact only 120 Min. Support via Tel/SSH/TV (BH) Max. 2 Hours Response time (BH) 	361,34 €	430,00 €
	Additional services (only packages 1,2,3 & during BH)		
	30 Min. extra Telephone Support	50,42 €	60,00 €
	30 Min. extra Remote Support	63,02 €	75,00 €

*BH = Business Hours (Mon - Fri: 8:00 am - 5:00 pm CET)

*TV = TeamViewer